

Launch your Career with CSR



VACANCY – LEAD ECC OPERATOR

CSR invites application for the following job position at the American Base, Ascension Island. US Citizenship is not required.

This is advanced Emergency Communication Center work responding to a variety of medical Rescue, security and fire emergencies calls and requests.

Duties and Responsibilities:

- Answers, prioritizes and dispatches emergency personnel and equipment.
- Performs as an ECC operator when directed by the incident commander or direct supervisor during large emergencies.
- Answers emergency and non-emergency telephones and radio. Coordinates communications between emergency responders and identified base personnel as required.
- Maintains records and logs of all ECC activities and ensures accuracy of information prior to submittal to the fire chief and/or their designee.
- Reports and follows up on equipment status in the ECC.
- Involves critical, time-sensitive, complex problem solving in stressful, hazardous environments.
- Functions an integral component of the incident command system, where sudden incapacitation can result in mission failure or in risk of injury or death to civilians or other team members.
- Performs a variety of operational duties to ensure mission readiness, including, but not limited to ensuring proper upkeep and maintenance of communication equipment; identifies need for equipment repair and coordinates with the Fire Chief.
- Performs a variety of administrative duties, including, but not limited to, maintaining records and preparing reports, such as incident reports, pre-plans, code enforcement inspections, etc.,
- Performs work safely in accordance with departmental safety procedures and the Company Safety Program. Operates equipment safely and reports any unsafe work conditions or practice to the Fire Chief.
- Supervises 4 personnel. Assigns personnel shift schedule as required to ensure 24/7 operations.
- Responds to emergency situations when off-duty, as required.
- Performs other related duties as assigned.

Certification Requirements:

- Tele-communicator 1&2
- HazMat Awareness
- CPR
- NIMS ICS 100,200,700 & 800

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Patrick Air Force Base, Florida 32925



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The successful candidate must:

- Must be 18 years of age
- Possess a sound educational background
- Demonstrate excellent team working skills
- Comply with all CSR Health and Safety procedures
- Maintain a pleasant/compliant working relationship with all CSR employees
- Be able to lift up to 50lbs, be physically fit and not suffer from vertigo or claustrophobia
- Be able to work independently with little supervision
- A valid driver's license.
- Be able to pass a background screening
- Be able to pass a medical screening
- This position is located on Ascension Island with no family accommodations available.



The successful candidate's salary will depend upon qualifications and previous experience. CSR provides free Accommodation, Food (3 meals per day) and Round trip passage to home of record after completion of a 1 year contract. Laundry and MWR facilities are free of charge.

To be considered for this position please send your resume/CV to Sharon Hoats at sharon.hoats.ctr@us.af.mil.

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